

MASSEY HALLS – COMMUNITY STANDARDS

Massey University Student Accommodation maintains community standards that centre on the Massey University Student Code of Conduct, consideration for others, safety, resident welfare, and the protection of property. These standards reflect *Te Tiriti o Waitangi* and *Te Whare Tapa Whā*. By accepting your offer of place and signing the Residential Agreement, you are agreeing to adhere to these standards.

Massey Halls is not only your home, but also the home of many other residents. We intend it to be a happy, healthy and fun place to live, however, the key to achieving this, sits with our residents.

1. COMMUNITY STANDARDS

1.1 ABUSIVE OR THREATENING BEHAVIOUR

Massey Halls is committed to providing a safe, respectful, and inclusive living and working environment for all residents and staff. Any behaviour that is abusive, threatening, disruptive, or causes harm, whether physical, verbal, or psychological will not be tolerated. This includes yelling, arguing, or engaging in similar conduct in a manner that negatively impacts others, particularly in shared or public spaces.

1.2 ALCOHOL CONSUMPTION

Massey University promotes a responsible and respectful approach to alcohol. While excessive or irresponsible drinking is not tolerated, moderate alcohol consumption is permitted within Massey Halls under the following conditions:

Designated Areas for Alcohol Consumption

- **Auckland Campus:** Hall Social Hubs, Te Rito Lounge, Apartments, and Studio Units
- **Manawatū Campus:** Kānuka and Karaka Lounges, Tree Hall Common Rooms, McHardy and KIWITEA Common Rooms and the Courts Common Rooms. (Note: Alcohol is not permitted in Colombo Hall)
- **Wellington Campus:** Nui Lounge, Whare Lounge and the Cube Apartment Lounges

Open vessels (e.g. glasses, bottles, cans) are not permitted outside designated areas, including bedrooms, bathrooms, hallways, and outdoor spaces.

Permitted Alcohol Consumption Hours

Alcohol may only be consumed during the following hours:

- **Auckland Campus:** Wednesday, Friday & Saturday – 7:00 PM to 11:00 PM
- **Manawatū Campus:** Thursday, Friday & Saturday – 7:00 PM to 11:00 PM
- **Wellington Campus:** Wednesday, Friday & Saturday – 7:00 PM to 11:00 PM

Permitted Alcohol Types

The following types of alcohol are allowed:

- Beer, cider, wine, and RTDs (ready-to-drink beverages)
- These must remain in their original containers, unless decanting supports safe drinking (e.g. pouring wine into a glass)

Prohibited Alcohol and Items

The following are not permitted:

- Spirits (e.g. vodka, gin, whisky)
- Large quantities of alcohol (e.g. kegs, casks, crates, mini tankers)
- Drinking games and associated equipment (e.g. funnels, homebrew kits)

Staff Oversight and Safety

Massey Halls staff reserve the right to:

- Confiscate, request the disposal of, limit or restrict the consumption of alcohol if there are concerns about a resident's safety, wellbeing, or the impact of drinking on the wider community
- Confiscate and dispose of alcohol or related items that are not permitted, or that are being consumed outside of approved hours or designated areas
- Residents are expected to be mindful of others and ensure that their behaviour does not negatively affect the comfort, safety, or rights of fellow residents.
- Massey Halls staff reserve the right to refer any resident displaying a pattern of excessive alcohol consumption to the Massey Health and Counselling Centre. Where there are serious concerns about a resident's safety or wellbeing, their parent(s) or guardian(s) may also be contacted.
- Intoxicated guests or visitors are not permitted within Massey Halls and will be required to leave immediately.
- Residents under the age of 18 are not permitted to consume alcohol under any circumstances while living in Massey Halls.
- Alcohol consumption is not permitted during study break and exam periods. These dates will be communicated to residents each semester in advance.

1.3 APPLIANCES – ELECTRICAL

For everyone's safety, all resident electrical appliances brought into the Halls must meet New Zealand standards (NZS or AS/NZS 3820).

- Under the Electricity Act 1992, all electrical products must be safe and of high quality.
- Electrical items in New Zealand are rated and marked for standard use at 230v–50Hz.
- All plugs must have insulation on the live and neutral pins.
- Electrical cords must be in good condition – no exposed wires or temporary repairs using insulation tape.
- Extension leads and multi-plugs must not be overloaded.

Unsafe or non-compliant appliances may be confiscated for health and safety reasons.

1.4 CLEANING AND CLEANLINESS

All residents are expected to maintain a reasonable standard of cleanliness in both their individual rooms and shared communal areas. Should any area be left in a condition deemed unreasonably unclean, and additional cleaning is required outside of the normal cleaning schedule, the costs to rectify this will be charged to the resident(s) responsible. Maintaining a clean-living environment shows respect for your fellow residents and contributes to a healthy and enjoyable community for all.

1.5 COMMUNITY EXPECTATIONS

Successful communal living is built on mutual respect, understanding, and cooperation. Within Massey Halls, this means acknowledging and appreciating the diverse backgrounds, perspectives, and lifestyles of others. Residents are expected to demonstrate **respect, tolerance, and consideration** at all times, recognising that others may have different values, communication styles, habits, and levels of comfort. By fostering a respectful and inclusive environment, everyone can enjoy a safe, supportive, and enriching community experience. These standards reflect our commitment to Te Whare Tapa Whā, PARTH, and Tōu Ake Mana frameworks, guiding our relational and strengths-based approach to pastoral care

1.6 DAMAGE AND VANDALISM

Residents are expected to take care of all Massey Halls property and facilities. Any damage, whether accidental or deliberate will be assessed, and the cost of repair or replacement will be charged to those responsible. Where damage is found to be intentional or the result of reckless behaviour, disciplinary action may also be taken. Respecting shared spaces helps ensure a safe, pleasant, and well-maintained living environment for all.

1.7 DANGEROUS ITEMS AND HAZARDOUS SUBSTANCES

For the safety and wellbeing of all residents and staff, the possession, use, or storage of **firearms, weapons, or hazardous substances** is strictly prohibited within Massey Halls. This applies to both residents and their guests. Prohibited items include, but are not limited to:

- Firearms (including airguns, pistols, and BB guns)
- Knives (other than standard kitchen utensils)
- Swords
- Bows and arrows
- Explosive or flammable substances (e.g. fireworks, fuel, chemicals)

The police maybe informed if an offensive and/or dangerous weapon is found within halls or areas surrounding them.

1.8 DISCRIMINATION, HARASSMENT AND BULLYING

Massey Halls is committed to fostering a respectful, inclusive, and welcoming community for all. Discrimination, harassment, bullying, or any form of intolerance,

whether based on race, gender, sexual orientation, religion, disability, or any other identity is not accepted under any circumstances.

We take all concerns seriously. Residents who experience or witness inappropriate behaviour are encouraged to speak up. The person making the complaint has the right to choose how their concern is addressed, and complaints can be managed in a range of ways, formally or informally, based on what feels most appropriate to them. Support is available, and residents will be treated with dignity, sensitivity, and respect throughout the process.

1.9 FIRE SAFETY

To ensure the safety of all residents, staff, and facilities, the following rules and expectations around fire safety must be strictly followed within Massey Halls:

Prohibited Items and Activities

The following are **not permitted** due to fire risk:

- Candles, incense, open-flame oil/wax burners
- Portable heaters not provided by Massey Halls
- Fireworks and firecrackers on university grounds or within Halls
- Open pan cooking (including hot plates, electric frying pans) within **catered halls**
- Bug bombs or aerosol-based insect treatments, as they interfere with fire detection systems

Fire Equipment Tampering

Tampering with or discharging fire safety equipment, including fire extinguishers, fire hoses, smoke detectors, or alarms is **strictly prohibited**. These actions may endanger lives and will result in **disciplinary action and/or cost recovery**. This applies to both residents and their guests.

Fire Safety Expectations

All residents are expected to support fire prevention by:

- Using cooking appliances correctly and safely
- Never leaving cooking unattended
- Only cooking in designated kitchen areas – **cooking is not permitted in bedrooms**
- Keeping heaters clear and uncovered at all times

Fire safety is a shared responsibility. Any behaviour that puts the community at risk will be taken seriously.

Massey Halls staff reserve the right to **confiscate any non-permitted or non-compliant items** that pose a safety risk, breach community standards, or violate Massey University policy. Confiscated items may be returned at the end of the resident's contract period or disposed of, depending on the nature of the item and associated risk.

1.10 GRAFFITI, TAGGING, POSTERS AND FLYERS

Graffiti, tagging, or any form of intentional damage or defacement of property is strictly prohibited and may result in disciplinary action and/or cost recovery. Residents must

not display posters, flyers, or other promotional materials in communal areas without prior approval from the **Residential Life Manager**. This ensures shared spaces remain respectful, inclusive, and free from unauthorised or inappropriate content.

1.11 GUESTS AND VISITORS

Residents are responsible for the behaviour and conduct of any guests or visitors they invite into Massey Halls. Guests must be made aware of, and are expected to abide by, the **Massey Halls Community Standards** at all times. Residents may host a maximum of **two visitors at any one time** and **one overnight guest for a maximum of two nights per week**, provided this does not disrupt the rights or wellbeing of others in the community. A guest must leave the residence if requested to do so by Massey Halls staff or Security.

Failure to follow guest procedures or repeated issues with guest behaviour may result in restrictions on hosting privileges or further disciplinary action.

Guest/Visitor Sign-In Requirements:

- **Auckland Campus:** Guests must be signed in and out using the tablet located in **Te Rito**.
- **Wellington Campus:** Guests must be signed in and out using the tablet located at the **entrance of your hall**.

1.12 HEALTH & SAFETY

To support a safe living environment for all, residents are required to comply with the following health and safety standards related to space usage, access, and storage.

Auckland Campus – Maximum Occupancy Limits

To ensure fire safety and comfort, the following maximum capacities apply:

- **Bedrooms:** 6 people
- **Social Hubs:** 12 people
- **Apartments:** 20 people (with a social gathering request)

Residents must not exceed these limits at any time.

Prohibited Activities and Access

Residents must not:

- Sit, stand, or climb on any **roofs, ledges, or balustrades**
- Use windows to enter or exit the accommodation
- Enter **plant rooms, electrical cupboards, or cleaning/storage areas**
- Store personal items in **hallways, corridors**, or any area that may obstruct access or evacuation routes

These rules are in place to minimise risk and ensure compliance with building safety regulations.

Bikes and Scooters

- **Bicycles and scooters (including electric ones)** are not permitted inside any Massey Halls buildings.

- These items must be stored in the designated **outdoor storage areas** provided on campus.
- For fire safety reasons, **electric bikes and scooters must not be charged** within accommodation buildings

1.13 ILLEGAL SUBSTANCES

The **possession, use, distribution, or manufacture of illegal substances** is strictly prohibited within Massey Halls by both residents and their guests. Any breach of this standard may result in disciplinary action by Massey Halls and/or referral to the **New Zealand Police**.

Massey Halls is committed to maintaining a safe, lawful, and healthy environment for all members of the residential community.

1.14 INITIATION CEREMONIES, HAZING AND PRANKS

Initiation ceremonies, hazing, or pranks, particularly those that are **coercive, intimidating, harmful, or potentially dangerous**, are **not permitted** within Massey Halls. These activities are not a recognised or accepted part of university culture in New Zealand. Such behaviour may result in immediate referral to the Massey Halls Disciplinary Process and/or wider University misconduct procedures.

1.15 NOISE

Massey Halls is a vibrant community that supports both **academic success** and social engagement. While some noise is expected in a communal setting, residents must always be mindful of how their activities affect others.

General Expectations

- Show consideration for fellow residents, especially during social activities such as watching movies, gaming, hosting friends, or returning late at night.
- Keep shared spaces respectful and avoid disrupting those who may be studying, resting, or working.

Restricted Equipment

Residents must store but not use, unless **approved** by Residential Life Manager:

- DJ decks
- Large speakers (e.g. amplifiers, subwoofers, PA systems)

Quiet Hours

- **Noise must be kept to a minimum between 11:00 PM and 7:00 AM.**
- Excessive noise at **any time of day** may result in disciplinary action.

Noise Management

Massey Halls staff and Security, reserve the right to **confiscate equipment** that causes repeated or excessive noise disturbances.

1.16 OPERATING A BUSINESS

Residents are **not permitted to operate or conduct any business activities** from within Massey Halls. This includes, but is not limited to, using rooms or common areas for commercial purposes, selling goods or services, or using Massey Halls facilities as an in-person business operation. Massey Halls facilities are intended solely for residential and academic purposes.

1.17 PEST CONTROL

Residents are expected to maintain a high standard of cleanliness in both their **private living areas** and **shared communal spaces** to help prevent pest issues. This includes ensuring that food is properly stored and not left out, dishes are cleaned, and rubbish is disposed of promptly. If pest control measures are required due to a resident's **negligence or poor hygiene practices**, the cost of additional treatment and remediation may be **charged to the resident(s) responsible**.

1.18 PETS

Pets are **not permitted** to live at Massey Halls under any circumstances. This includes animals kept temporarily or visited by guests. Exceptions may be made for approved **assistance animals**, in accordance with Massey University policy and relevant legislation.

1.19 PORNOGRAPHY

Pornographic material is **not permitted in any shared or communal areas** within Massey Halls. This includes, but is not limited to, posters, printed media, video content, and online material accessed or displayed in public spaces. All residents have the right to live in an environment that is respectful and free from offensive, explicit, or inappropriate content. Sharing or displaying such material in communal areas undermines the inclusive and supportive culture of Massey Halls. Respect for others' comfort and dignity is a core expectation of our community.

1.20 RIGHT OF ENTRY

Massey Halls staff, Massey University Security, and authorised contractors have the right to enter a resident's room, apartment, or studio unit under specific circumstances to ensure the safety, wellbeing, and proper functioning of the residential environment. Entry may occur at any time for the following reasons:

- In the event of an **emergency**
- If there is reason to believe that someone is in **clear or imminent danger**
- To conduct a **welfare check**
- Where there is a **suspected breach of Community Standards** by a resident or their guest/visitor
- To complete required **maintenance or repairs**
- To carry out **routine room inspections** (advance notice will be provided for these)

All entries will be conducted respectfully and, wherever possible, residents will be informed in advance unless the situation is urgent or safety related.

1.21 SEXUAL HARM

Sexual harm is not tolerated within Massey Halls. We are committed to fostering a safe and respectful living environment, and all reports of sexual harm will be managed in a **survivor-centred** and **confidential** manner. The complainant will always have the right to decide what course of action they wish to pursue. This may include making a disclosure, seeking support only, or initiating a formal investigation—either through Massey University or the New Zealand Police. Massey Halls staff can support you in understanding your options and connecting you to appropriate services.

Please note: In line with university policy, Massey Halls staff are required to record disclosures of sexual harm where relevant to the safety of the Massey community. This information is held securely and is only accessible to a **small number of trained, confidential staff**. Support is available at any time, and you are encouraged to speak with a trusted staff member. Further information about making a disclosure or complaint is available on the Massey University website.

1.22 SMOKING AND VAPING

Massey University campuses are smoke-free environments. As such, smoking and vaping are not permitted anywhere on campus grounds, including within all Massey Halls buildings and outdoor areas. Designated temporary smoking and vaping shelters are available within short walking distance of the accommodation:

- **Auckland Campus:** Located at the back of the car park behind Weka Hall
- **Manawatū Campus:** Located beside the Courts Laundry

Residents are expected to respect this policy and help maintain a healthy and smoke-free environment for all members of the community.

1.23 SOCIAL GATHERINGS

To ensure the safety, comfort, and wellbeing of all residents, **private parties are not permitted** within Massey Halls or in any communal areas at any time. Massey Halls staff and/or Massey University Security will monitor **noise levels** and the **number of people** in rooms. If a gathering becomes overcrowded, disruptive, or takes place in a room that is not your own, you may be asked to leave the space.

Auckland Campus – Gathering Approval

At the Auckland Campus, any **social gathering of more than 10 people** (including flatmates within the apartment) must have **prior approval** from the Residential Life Manager. Residents must:

- Submit a **Social Gathering Request Form**
- Do so at least **three working days** before the proposed event

Failure to seek approval or comply with this policy may result in disciplinary action and restrictions on future gatherings.

1.24 SOLICITATION

Solicitation is defined as any **uninvited or unwanted attempt to engage with a resident** for the purpose of promoting religious beliefs, political views, selling goods or services, or encouraging membership in a group or organisation.

Solicitation is **strictly prohibited within Massey Halls**, including by other residents, university-affiliated groups, or external organisations. This policy is in place to protect residents' privacy, ensure a peaceful living environment, and prevent unwanted disruption within the residential community.

1.25 THEFT

Living in a residential community requires a foundation of **respect, honesty, and trust**—particularly when it comes to others' personal property, including food and items stored in shared spaces. While staff take theft reports seriously, Massey Halls cannot accept responsibility for lost or stolen items, particularly those left in shared or unsecured areas, and does not guarantee that every report will result in a formal investigation.

Residents are encouraged to secure their personal belongings at all times and report any concerns promptly to Halls staff.

1.26 THE LAW

Massey Halls expects all residents to comply with **New Zealand law**. Any behaviour that may constitute a **criminal offence** may be referred to the **New Zealand Police**.

If you are the **victim of a crime**, please reach out to the **Residential Life Team**. We take all incidents seriously and will do everything we can to ensure your safety and provide appropriate support.

If you have been **convicted of an offence** or have **pending charges**, we ask that you inform the **Residential Life Manager** as soon as possible. While we aim to take a fair and non-discriminatory approach, **the safety and wellbeing of our residents and the wider community** will always be our primary consideration.

2. COLLECTIVE RESPONSIBILITY

In a communal living environment, all residents share a responsibility for the care and upkeep of shared spaces.

Collective responsibility applies when:

- Damage occurs beyond normal wear and tear, or
- Excessive cleaning is required, and
- No individual(s) come forward or are identified after an investigation.

In these cases, the **full cost of repair, replacement, or cleaning** will be distributed **pro-rata** among all residents of the affected hall, floor, or apartment.

This approach ensures fairness and encourages all residents to take pride in and care for their shared living environment.

3. DISCIPLINARY PROCEDURES

When an incident occurs within Massey Halls, staff will complete an **incident report**, and any residents involved may be contacted for a meeting as part of the investigation process.

If it is determined that the **Community Standards** have been breached, or if the incident involves suspected criminal activity, **disciplinary action** may be taken.

The Massey Halls disciplinary process is guided by the **principles of natural justice**, which include:

- The respondent will be **notified** of the behaviour or incident of concern and the process that will be used to address it.
- The respondent will have the **opportunity to respond**, provide their perspective, and present any relevant information.
- All decisions will be made **impartially, honestly, and without bias**.

Disciplinary Pathways

Most breaches of Community Standards are managed internally through the Massey Halls disciplinary process. However, depending on the **nature and severity of the incident**, other disciplinary or investigative processes may be followed, including:

- Massey Halls disciplinary process
- University harassment or complaints process
- University-wide disciplinary process
- Security or traffic-related disciplinary process
- Referral to the **New Zealand Police**

The goal of all disciplinary processes is to uphold a safe, respectful, and inclusive residential community.

4. SANCTIONS

Sanctions are applied in accordance with the **Massey Halls disciplinary process** and are intended to be fair, proportionate, and aligned with the principles of natural justice.

The type and severity of a sanction will depend on the **nature of the breach**, its impact on others, and whether it is a **repeated or first-time offence**.

Possible sanctions include, but are not limited to:

- **Verbal warning**
- **Written warning**

- **Community service** within the Halls community
- **Fines** or cost recovery
- **Confiscation/Temporary Confiscation of prohibited or non-compliant items**
- **Retraction of privileges** (e.g. guest access, event participation)
- **Behaviour contract** outlining future expectations and conditions
- **Temporary suspension** from Massey Halls
- **Eviction** from Massey Halls

Sanctions are designed not only to address breaches, but also to support learning, personal responsibility, and a safe living environment for all residents.