

# Accommodation Guide

2024



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### UPDATED JANUARY 2023

Please note: The information contained in this publication is indicative of 2023 and subsequent years. This information may be subject to change. While all reasonable efforts will be made to ensure the content is correct, the University reserves the right to change the content or method of presentation. For the most up to date information please go to [www.massey.ac.nz](http://www.massey.ac.nz)

# Nau mai ki Te Kunenga ki Pūrehuroa Welcome to Massey



## WELCOME TO MASSEY UNIVERSITY

Massey is New Zealand's university of choice for around 30,000 students each year from more than 100 countries. We're committed to helping you achieve your personal aspirations and full potential.

We're here to help you reach your educational goals and your career dreams. We have award-winning teachers, well-connected lecturers and world-renown researchers.

Massey is New Zealand's only national university. You can study on-campus in Auckland, Manawātū, Wellington or via distance learning. With the largest number of qualifications on offer, the choice of where and how you study is up to you.

All three of our campuses are exciting, vibrant places to study with modern facilities and amenities that will enhance both your learning and social activities

Study at tertiary level takes lots of time and commitment, so you don't want to be worrying about accommodation too. Living in a Massey Hall gives you the opportunity to make friendships that will last a lifetime. Our Halls provide a safe, comfortable and enjoyable home where you can realise your academic potential.

We can also help arrange homestay accommodation so you can live with a local family in their home, getting the benefit of a family environment. This guide will help you understand our different Halls and Homestay options so you can make the right choice for you!

Massey has specialist accommodation staff on each campus who can help you with advice on the options available. All Massey accommodation is compliant with the Education (Pastoral Care of Tertiary and International Learners) Code of Practice 2021

Applying for accommodation is easy. Visit [massey.ac.nz/accommodation/](https://massey.ac.nz/accommodation/) and apply online.

Note: All international students under the age of 18 **must** live in a Massey-approved homestay, designated caregiver accommodation or with their parents.

## FOR FURTHER INFORMATION CONTACT:

Email: [contact@massey.ac.nz](mailto:contact@massey.ac.nz)

Phone: 0800 MASSEY (627 739)

Text: 5222

Web: [massey.ac.nz/accommodation/](https://massey.ac.nz/accommodation/)



# Why choose Massey Halls?

## He aha e tipakona ai ngā Hōro o Massey

### 10 TOP REASONS TO STAY WITH US

Just like choosing your course, choosing where you live is really important. Enhance your overall university experience and join our student community at Massey Halls.

#### 1 LOCATION

All our Halls are situated either on campus (Auckland & Manawatu) or within walking distance to the University (Wellington). Everything you need is nearby, such as shops, bars and restaurants.

#### 2 24/7 SUPPORT

We have a team of staff to support you 24/7 and our Residential Assistants (RA's) live in the Halls amongst the community along with duty managers being on call, so support is never too far away. The teams also work closely with other University support services such as health and counselling, student care team, and teaching and learning.

#### 3 BETTER GRADES

Recent research here at Massey shows that students that live in our halls within their first year of study are more likely to have better outcomes lower withdrawal rates, and a 5% higher course completion and progression rate than those that don't.

#### 4 STUDENT COMMUNITY

All our residents are tertiary students, and our Halls offer an established and friendly community.

#### 5 ACTIVITIES AND EVENTS

We have a full residential life experience, with regular activities and events both on campus and off campus, such as:

- > Sports leagues
- > Theme nights
- > Themed dinners
- > Games nights
- > Movie nights
- > Hall competitions

#### 6 SAFE AND SECURE

Our Halls are safe and secure, with key/fob access to your rooms. We also have a security team who do regular checks throughout the day and night.

#### 7 NO FUSS PAYMENTS

Our fees are straightforward; you pay one fee that includes your rent, water, electricity and meals if catered.

#### 8 AUTOMATIC FRIENDSHIPS

We focus a lot on building the community from the get go, so you have loads of chances to meet new people and make lifelong friends from around the world.

#### 9 HOME FROM HOME

Our Halls run welcome programmes to help you settle into life at Massey and feel at home. Massey Halls are your home away from home so you feel like you are among friends and family.

#### 10 STUDENT LEADERSHIP OPPORTUNITIES

Living at Massey Halls gives you opportunity to take on leadership roles, such as becoming a Floor Warden, a Hall Representative and once you have stayed a year with us you have the opportunity to join our team and could apply to become an RA yourself.



# Residential life and support

## Te Noho me ngā Āwhinatanga

Living at Massey Halls is more than just a roof over your head while you study; it's about building your university life as a whole. It gives you a real sense of belonging to a student community and the opportunity to meet new people from all over the world. It also prepares you for independent living while having access to the support that you need to be a successful student.

When you arrive, you will be amongst others beginning the same journey as you. To be able to live, study, explore and make memories with a group of people is easily the best part of residential life.

You will have many opportunities to make friends through our events and activities programme we have planned for you. There is something for everybody, from social sports to movie nights to theme nights; the range is huge!

Massey Halls are a special community led by senior students and staff who are responsible for building our hall culture. Residential Assistants welcome you, create opportunities to have fun, develop life skills and help keep our hall environment safe for everyone. All our RAs live on-site in the community.

Our staff is made up of dedicated professionals with qualifications and experience in education, transitions, social work, youth work, customer services and communication along with a team of Residential Assistants, all who are here to offer a supportive community environment 24/7.

Regardless of where you are coming from, Massey Halls is the best option for settling into university and adulthood. After all the opportunities offered to you in Massey Halls you will be set up to succeed with your university journey.

- “One of the reasons I moved to Massey Halls Auckland is because I heard about its welcoming nature and 24/7 support, which includes their motivated RA Team, Residential Life Staff and Security. It was a great place to ease into the life of a student at uni.”  
— Arishma Prakash



# Ko te haumaruru me te oranga

# Support & Wellbeing

## OUR PHILOSOPHY

We understand the challenges tertiary study can bring and the importance of a holistic approach to keeping well through your study journey. Our student wellbeing teams can guide and support you through every stage of your learning journey.

Wellbeing encompasses more than simply the absence of illness. It suggests a holistic state of feeling good and functioning effectively, rather than just anything physical. Our student wellbeing framework service philosophy is based on the four dimensions of Te Whare Tapa Whā as developed by Massey University Professor Emeritus Sir Mason Durie.

## STUDENT WELLBEING & SAFETY AT MASSEY

Operating within our student wellbeing framework service philosophy we aim to be:

- > strengths-based and transparent in conversations, processes and actions
- > collaborative, working together with you for effective and positive outcomes
- > partnership focussed through student voice, leadership and development and wellbeing support plans
- > mana enhancing in our ways of being

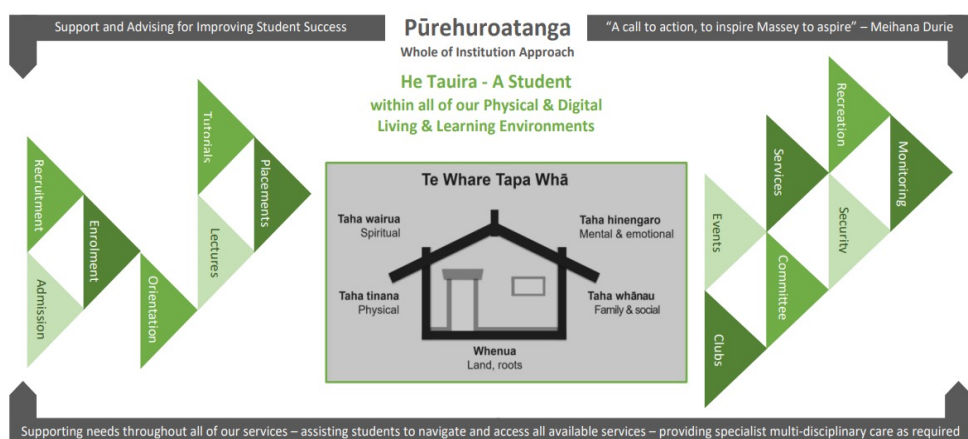
- > consultative with expert staff, students, whanau, hapu, iwi, stakeholders and community. We want to support you to succeed academically and can help develop wellbeing plans with your unique needs and strengths in mind.

## HOW YOU CAN CONNECT

You can take advantage of the full student life experience within our various learning environments and communities. Connect with workshops, health education, skills programmes, peer support groups, medical services including doctors and nurse consultations, counsellors, wellbeing advisors and online tools:

- > Open Days, Orientation and Celebration ceremonies
- > Lectures, tutorials, labs, practicals and placements
- > Events and clubs
- > Academic advice and support
- > Annual calendar of wellbeing workshops
- > Career workshops
- > Strengths@Massey
- > Student partnership - associations, CoLab, committees
- > Our diverse range of student support services
- > Security, safety and wellbeing monitoring

Students can book these online through MyHub at [myhub.massey.ac.nz](https://myhub.massey.ac.nz). MyHub also has lots of helpful wellbeing resources for students.





# Auckland Ōteihā Campus



The Auckland Campus is located in Albany, which is a short drive from the city lights and the exciting downtown lifestyle of central Auckland. The campus is surrounded by a wide range of amenities, including cafés, bars, restaurants, Westfield Mall, Events Cinema, libraries and extensive leisure and sporting facilities including the QBE Sports Stadium. The region covers 120km of coastline and includes more than 30 sandy swimming beaches. Te Ōhanga Village is located in the heart of the campus, very close to Student Central, dining hall, recreation centre, library and the popular student bar, The Ferguson.

## TE RITO

Te Rito is our social hub, which includes reception and lounge with TV. Outside we have a patio area with barbecues, seating and a basketball hoop.

ACCOMMODATION		Catered	Alcohol-free	Car parking	Internet	Linen provided	Number of beds	Ideal age range
Halls of Residence	Tui	✓	—	✓	✓	—	70	17-20
	Pukeko	✓	—	✓	✓	—	70	17-20
	Weka	✓	—	✓	✓	—	70	20-25
Apartments	Titoki	—	—	✓	✓	—	28	20-25
	Matipo	—	—	✓	✓	—	28	20-25
	Tanekaha	—	—	✓	✓	—	14	20-25
Studio Units	Tanekaha	—	—	✓	✓	—	12	25-30

Note: Parking and linen are available at an additional cost.

Please see our web page for information on costs and take a virtual tour [massey.ac.nz/accommodation](https://massey.ac.nz/accommodation)

# Accommodation options

## Ngā Kōwhiringa Noho

### HALLS OF RESIDENCE: CATERED

TUI HALL, PUKEKO HALL, WEKA HALL

Living in the Halls of Residence gives you the opportunity to live within a community; there is no better environment for connecting with others while meeting your academic goals.

Ideal for students and those aged 17-25 years

Each Hall consists of 70 rooms (24 rooms per floor, 12 per wing). Each floor has its very own social hub and within each wing are four bathrooms.

All our rooms are single occupancy, fully furnished and contain everything you need to study and relax.

### APARTMENTS: SELF-CATERED

TITOKI, MATIPO, TANEKAHA

Living in the apartments gives you opportunity to live a little more independently as you would be required to do your own cooking and cleaning.

Ideal for those wishing to continue to live at Te Ōhanga Village for their second year and new students aged 20-25 years.

Our apartments are either four or five-bedroomed, have two bathrooms with open plan kitchen, dining and living area.

All our rooms are single occupancy, fully furnished and contain everything you need to study, relax and cook.

### STUDIO UNITS: SELF-CATERED

TANEKAHA

Living in the studio units gives you the opportunity to live alone, ideal for those more mature students aged 25-30 years.

Our studio units are self-contained, single occupancy with queen bed, en suite bathroom and kitchenette.

All studios are single occupancy, fully furnished and contain everything you need to study, relax and cook.

■ "Coming from a completely different country into a brand-new culture, it was overwhelming. However, the support I've received from the staff, the events that they've organised to get people together and the regular check ins that they do, is something I am so thankful for."

— Kshitij Shetty



## MASSEY HALLS AUCKLAND CONTACT DETAILS

Office: Te Rito Building

Phone: 09 213 6600

Email: [accommodation.auckland@massey.ac.nz](mailto:accommodation.auckland@massey.ac.nz)



masseyhallsauckland



# Manawatū Campus

## The Manawatū Campus is where it all began over 90 years ago.

Manawatū is home to more young people than most places in New Zealand, with nearly half the population under the age of 25! There is plenty on offer such as; walking or cycling along the river, tramping, visiting nearby beaches, eating at great and affordable eateries, chilling at the Esplanade, getting involved in the local music scene or taking part in Summer Shakespeare – there's something for everyone! Living at Massey Manawatū Halls gives you easy access to the gym, Sport and Rugby Institute, equestrian centre, community athletics track,

computer labs, cafés and the library. Manawatū campus has multiple halls which fall under different tier options to suit your financial and catering needs.

- > Tell us what else you need – we do our best to meet the range of needs our residents might have. If you would prefer an alcohol-free hall, single gender, LGBTQ+, or Kaupapa Māori facilities, please let us know and we will see what we can do.
- > Unless there are extenuating circumstances, we put first year domestic and international high school leavers in catered accommodation.

Accommodation		Catered	Alcohol-free	Car parking	Internet	Linen provided	Beds
<b>First Year Halls:</b> Catered, comfortable rooms on or within five minutes' walking distance from campus Self-catered: Egmont Court offers a combination of 45 catered and 45 self-catered rooms. Suitable for students 17-23 years old.	Miro	✓	–	✓	✓	–	50
	Matai	✓	–	✓	✓	–	50
	Tawa	✓	–	✓	✓	–	50
	Totara	✓	–	✓	✓	–	50
	Colombo	✓	✓	✓	✓	–	66
	City Court	✓	–	✓	✓	–	90
	Egmont	✓	–	✓	✓	–	90
<b>Returns Halls:</b> A variety of room and flat types both on and within 5-10 minutes' walking distance from campus. Suitable for returning and mature students. Single sex and/or LGBTQ+ pods and units available.	Rotary	–	–	✓	✓	–	60
	Kairanga	–	–	✓	✓	–	60
	Atawhai Single	–	–	✓	✓	–	65
	Atawhai Family Units	–	–	✓	✓	–	
<b>Short Stay Availability</b>	TBC	–	–	✓	✓	✓	TBC

Note: Parking is available at an additional cost.

Please see our web page for information on costs and take a virtual tour [massey.ac.nz/accommodation](https://massey.ac.nz/accommodation). We are currently reviewing our halls portfolio for 2024. Table is indicative only, and updated information will be available on our website from July 2023.

# Accommodation options

## Ngā Kōwhiringa Noho

### FIRST YEAR'S HALLS OF RESIDENCE

Living in the Halls of Residence gives you the opportunity to live within a community of students; there is no better environment for connecting with others while meeting your academic goals. First Year's Halls living is ideal if you are 17-23yrs old and either first transitioning into university life, a new country, or just wanting to be a bit more carefree. All our rooms are single occupancy. Located around the halls we have volleyball and basketball courts, lots of grass and garden space, and resident car parking. Best of all, everything you need, including classes, is just a short walk away.

### RETURNERS HALLS OF RESIDENCE

Our returners halls gives you independence – you do your own cleaning, shopping and prepare your own meals – while still living within a residential student community. All our Returners accommodation have 4-6 bedrooms, shared bathroom facilities, and a communal living and kitchen area. We encourage those living within the self-catered environment to work together to create their home away from home.

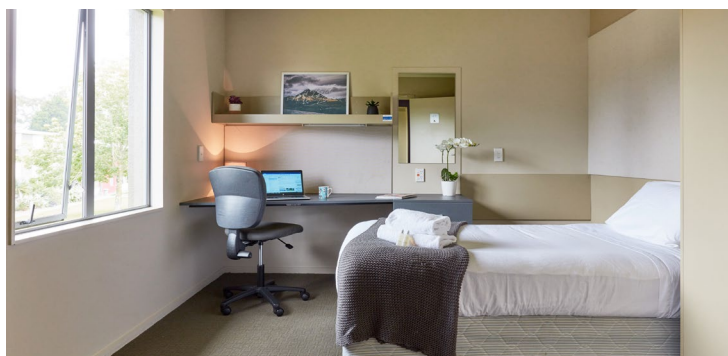
### FAMILY UNITS

We have small number of family units that we are able to offer to couples and families coming to Massey Manawātū to study for the first time. These units have two bedrooms, a bathroom, laundry, and an open plan kitchen and lounge area. The units are ideal for a maximum of four people and are situated within one of our self-catered communities just off campus. These are only offered on a short-term agreement of up to 3 months - we may be able to extend an agreement up to 6 months maximum, subject to availability.

### FERGUSSON HALL

Fergusson Hall is an alternative accommodation option for 17-23-year-olds wanting to live in a self-catered hall. This privately-owned hall is situated on spacious grounds close to the University. It comprises a beach volleyball court, a sports field, garden areas and inspiring views.

Fergusson Hall is known for the close community spirit it develops each year. There are two large communal cooking areas, shared dining and common rooms, a games room, a large computer lab and communal study areas.



### MASSEY HALLS MANAWATŪ CONTACT DETAILS

Office: Office: Accommodation Services Office, Cnr University Avenue and Rehab Road  
Phone: 06 951 6300  
Email: [accommodation.manawatu@massey.ac.nz](mailto:accommodation.manawatu@massey.ac.nz)



masseyhallsmanawatu

# Wellington Pukeahu Campus

The city lies between a magnificent harbour and rolling green hills. Wellington is New Zealand's capital city, as well as being the centre of government; it is renowned for its active arts and cultural focus. There is always something going on, from international shows and festivals to sporting events. For a big city, it has a remarkably compact downtown area with a village atmosphere, where everything is within easy walking distance. Wellington contains many shops, exciting galleries as well as great restaurants and cafés. Massey Halls Wellington are located a 5-15 minute walk from campus and within walking distance to all the city's attractions.



ACCOMMODATION		Catered	Alcohol-free	Car parking	Internet	Linen provided	Number of beds	Ideal age range
<b>The Cube</b>	Room in a shared apartment	—	—	—	✓	—	243	20+
	Studio unit	—	—	—	✓	—	11	20+
<b>Kāinga Rua</b>	Single	—	✓	✓	✓	—	124	17-21
	Twin room	—	✓	✓	✓	—	42	17-21
<b>Whanake Hall</b>	Large single room	—	✓	—	✓	—	17	17-21
	Budget studio	—	✓	—	✓	—	77	17-21
	Room in a shared apartment	—	—	—	✓	—	156	17-21

Note: Parking is available at an additional cost. International students receive a linen pack.

Please see our web page for information on costs and take a virtual tour: [massey.ac.nz/accommodation](https://massey.ac.nz/accommodation)



# Accommodation options

## Ngā Kōwhiringa Noho

### THE CUBE

The Cube is situated just across from the campus, so it's literally a case of roll out of bed and into class! From 2022 The Cube will operate as a hall for senior Massey students (second year and up) while also housing students from other tertiary providers in Wellington.

At the Cube, you will live in one of 63 shared, self-catered apartments with other Massey Students. All units are fully furnished and contain everything you need to study, relax and cook.

### KĀINGA RUA

Kāinga Rua offers students the opportunity to live with full privacy in spacious single and twin share rooms with en-suite bathrooms, while using shared common areas to cook and eat. It is perfect for those wanting to transition from school to university but are not ready to take up the commitments of sharing a flat. This hall is suitable for first-year students and international students. All rooms are fully furnished and contain everything you need to study and relax.

### WHANAKE HALL

This first-year hall is a 15-minute walk from campus and close to Wellington CBD. It offers fully furnished private rooms and limited apartment common areas but has extensive lounges and hang out spaces for the students to enjoy.

- "I've enjoyed living at Massey Halls because I've found it really easy to make friends here. There's a really cool cultural dynamic we have here."  
Ethan Yong



### MASSEY HALLS WELLINGTON CONTACT DETAILS

Office: The Cube, 242 Taranaki Street

Phone: 04 979 3355

Email: [accommodation.wellington@massey.ac.nz](mailto:accommodation.wellington@massey.ac.nz)



[masseyhallswellington](https://www.instagram.com/masseyhallswellington)

# Te Tono mō ngā Hōro o Massey

# Applying for Massey Halls

## FULL YEAR/SEMESTER ONE

Each year our accommodation applications open on 1 August. In order to be considered in the first round of offers, your application should reach us by 30 September. Applications submitted after this date will be accepted and offered providing there are rooms still available.

## SEMESTER TWO

Each year our accommodation applications for semester two open on 1 April, in order to be considered within the first round of offers, your application should reach us by 1 May. Applications submitted after this date will be accepted and offered providing there are rooms still available.

## Application process

### 1 APPLY ONLINE

[massey.ac.nz/accommodation/](https://massey.ac.nz/accommodation/)

Don't be shy to share information with us, it helps us to ensure that we provide the best service and support for you

### 2 SUBMIT A REFERENCE

NZ School Leavers are advised to have their school complete a CCRF (Common Confidential Reference Form) to be received by 15 September

[ccrf.dotnous.com/students](https://ccrf.dotnous.com/students)

NZ Non-School Leavers are advised to submit a character reference by a previous landlord or employer (Character Reference Form) [massey.ac.nz/charref](https://massey.ac.nz/charref) and return it to us via email:

Auckland: [accommodation.auckland@massey.ac.nz](mailto:accommodation.auckland@massey.ac.nz)

Manawatu: [accommodation.manawatu@massey.ac.nz](mailto:accommodation.manawatu@massey.ac.nz)

Wellington: [accommodation.wellington@massey.ac.nz](mailto:accommodation.wellington@massey.ac.nz)

International Students do not require a reference

### 3 OFFER OF PLACE

Once your application has been processed, you will be sent an offer of place via email. Please ensure that you follow the next steps in the letter by the deadline date given.

> Full year and Semester One offers are issued from 3 October.

> Semester Two offers are issued from 1 May.

### 4 YOUR OBLIGATIONS

- > Before you accept your offer, you must read through the Residential Agreement, Community Standards, and Accommodation Handbook carefully, as you will be signing a legally binding contract.
- > You must ensure you have enough money to pay your accommodation fees
- > Show consideration and respect towards your fellow residents and the property
- > Keep your room clean, reasonably tidy and damage free
- > Abide by the Community Standards outlined in our Massey Halls Accommodation Handbook

### 5 CONFIRM YOUR PLACE

To confirm your place, you must complete the online residential agreement and pay the deposit fee within the date outlined on your offer letter.

### 6 PLACE SECURED

Once your residential agreement has been fully completed and your deposit fee received, your place with us is now secured. Information will be sent to you in the run up to arrival day.

### 7 ARRIVAL DAY

We look forward to meeting you.

## FEES AND CHARGES (DEPOSIT)

If you are offered a place at Massey Halls, you must pay a deposit to secure your place. The deposit is made up of:

### PROCESSING FEE

This is a non-refundable fee that covers the cost of the application process.

### BOND

This fee is your room bond. It is held during your residency and will be returned to you after your departure if your account is up-to-date and no damage or cleaning is required.

### ACTIVITY FEE

This fee contributes to our residential community so that we can run free and subsidised activities and events throughout the year.

### FEES

The current accommodation fees are published on our website [massey.ac.nz/accommodation](https://massey.ac.nz/accommodation)

## MORE INFORMATION

If you need more information about our campuses please call the accommodation office directly.

Auckland: 09 213 6600  
Email: [accommodation.auckland@massey.ac.nz](mailto:accommodation.auckland@massey.ac.nz)

Manawatu 06 951 7163  
Email: [accommodation.manawatu@massey.ac.nz](mailto:accommodation.manawatu@massey.ac.nz)

Wellington 04 979 3355  
Email: [accommodation.wellington@massey.ac.nz](mailto:accommodation.wellington@massey.ac.nz)

- “Massey Halls provides a great opportunity for its residents to engage with and be part of its community by organising a variety of entertaining events such as games nights, sporting events and themed parties to suit the varying expectations of its residents.”  
– Avinash Peiris





# Frequently asked questions

## Ngā pātai auau



### CAN I APPLY TO MORE THAN ONE CAMPUS?

Of course you can but you will need to register with a different email address for each campus to ensure that you are considered for both places you wish to stay.

### DO I NEED TO WAIT UNTIL I'M ACCEPTED INTO MASSEY UNIVERSITY BEFORE I APPLY FOR ACCOMMODATION?

No, we advise that you apply for accommodation once you decide that Massey University could be for you. Our applications open each year 1 August. If you are not accepted into Massey University you will need to advise the accommodation office in writing and we will cancel your application and refund your deposit.

### CAN I COME AND VISIT MASSEY HALLS BEFORE APPLYING?

You are welcome to visit – you contact the accommodation office and we will organise a tour for you. If you can't get to campus, we have virtual tours on our webpage.

### WHAT IF I CHANGE MY MIND AND NO LONGER WISH TO PURSUE MY ACCOMMODATION APPLICATION?

That's fine, as long as you cancel your application before the deadline in January. You will receive your deposit back, minus the \$100 processing fee. If you cancel after this date then you will need to apply for a release of contract and extra charges will apply.

### WILL I BE GUARANTEED MY FIRST PREFERENCE?

Unfortunately, no. We do our best to accommodate your preference, but it is not guaranteed.

### CAN I UPDATE MY PREFERENCES AFTER I HAVE APPLIED?

Yes you can. Email the accommodation office and ask to have your preference be updated.

### CAN I STAY OVER THE SUMMER?

You will need to reapply to stay during the summer term once our applications open. All residents are provided information on this.





# Homestay

## Noho Kāinga Accommodation

### WHAT IS A HOMESTAY?

Living with local hosts in their home is a great way to familiarise yourself with your new country or city and adjust to university life in a supportive, safe family environment.

For domestic students a supportive homestay can help make the many changes that come from moving to university feel less daunting, and for international students it provides a total immersion experience that is a unique introduction to New Zealand life, culture and the English language. You can listen and speak English in a safe and trusted environment that will help you develop your language skills.

As a homestay student at Massey, you will be matched and placed with a homestay family by our expert homestay team who will work to find the best fit for you and the family you will live with. Homestay accommodation is very cost effective.

### WHAT KIND OF LOCAL FAMILY?

There is no typical homestay family. New Zealand is a diverse, multicultural society so our homestay families reflect this and include:

- > People born in New Zealand
- > Migrants who have settled in New Zealand and call New Zealand home
- > Families comprising two parents or one parent with children or no children
- > Families with indoor or outdoor pets or no pets
- > Flexible homestay options

### HOW IS MY HOMESTAY FAMILY CHOSEN?

- > Massey University is committed to providing a safe and happy homestay experience for you.
- > All approved homestay hosts undergo a strict selection process including a home visit, referee checks and police vetting of all adults over the age of 18 years in the household as we feel strongly about providing you with quality, safe homestay accommodation.
- > Massey homestay Accommodation and Welfare Advisors will try to match you with a homestay family that meets your requirements and has similar interests to you so that you feel at home when you move in. Our homestay Accommodation and Welfare Advisors are always there to support you from before and throughout your homestay experience.

### WHAT WILL MY HOMESTAY EXPERIENCE BE LIKE?

As a homestay student you will have your own fully furnished room in the home of a family that has:

- > A bed and bed linen (laundered weekly)
- > Desk, chair and reading lamp
- > Pillows, blankets, towels
- > At least one set of drawers and a wardrobe
- > Power points
- > Unlimited Internet
- > A working smoke detector

You will also have access to a kitchen, bathroom, toilet, laundry facilities, living and dining rooms within the home.

Some homestay families may have more than one student living in their home so you can share the homestay experience with another student.

### WHAT ABOUT FOOD?

All homestay students are provided with three meals per day which may comprise:

- > Breakfast: cereal, toast, fruit, tea or coffee – students usually help themselves.
- > Lunch: sandwiches, fruit, leftovers – students usually prepare their own packed lunch.
- > Dinner: usually the main meal of the day comprising a hot meal – prepared by the homestay host and is generally a time everyone eats together and catches up with one another.

### CAN I STAY IN HOMESTAY ACCOMMODATION?

You can stay in a homestay for as long as you like, or a minimum of two weeks.

### I'M AN INTERNATIONAL STUDENT

Homestay accommodation is particularly popular with our international students as it provides them with a unique introduction to New Zealand life, culture and English language.

Living in a homestay provides a total immersion experience so that you can listen and speak English in a safe and trusted environment that greatly aids development of your English language skills.

### I'M AN UNDER 18 YEAR OLD INTERNATIONAL STUDENT

At Massey University all international students under the age of 18 years must live in:

- > Massey approved homestay accommodation, or





- > Massey approved designated caregiver accommodation, or
- > Be living with their parents.

Once you are comfortable, you might want to try campus accommodation with your new university friends. We know that on-campus accommodation may not suit you when you first start university, because students all have different ways of adjusting to living away from home, beginning independent study, and making friends. It can be overwhelming for both international and domestic students.

In this case we recommend that you consider living with a local homestay family for your first semester. This will provide that home away from home experience as you settle into university life. After your first semester you may then feel ready to move onto on-campus accommodation or other accommodation options.

### THAT SOUNDS GREAT! HOW DO I APPLY?

You can get your application underway at:

[www.massey.ac.nz/accommodation](http://www.massey.ac.nz/accommodation)

If you have any questions, please email the homestay Accommodation and Welfare Advisors for more information:

**Auckland Campus:** [homestayakld@massey.ac.nz](mailto:homestayakld@massey.ac.nz)

**Manawatu Campus:** [homestayprn@massey.ac.nz](mailto:homestayprn@massey.ac.nz)

**Wellington Campus:** [homestaywgtm@massey.ac.nz](mailto:homestaywgtm@massey.ac.nz)

### WHEN IS THE DEADLINE?

Good news! Applications for homestay can be sent in any time. However, homestay Accommodation and Welfare Advisors require a minimum of two weeks to find a suitable homestay match for you.

You will need to pay a homestay administration fee (non-refundable) and an advanced board payment (non-refundable) before a homestay can be found. If you are under 18 years old you will need to pay the under 18 homestay administration fee. Fee information can be found at [massey.ac.nz/accommodation/](http://massey.ac.nz/accommodation/)

### CODE OF PRACTICE

All Massey University approved homestay accommodation is compliant with the Education (Pastoral Care of Tertiary and International Learners) Code of Practice 2021

<https://www.nzqa.govt.nz/providers-partners/tertiary-and-international-learners-code/>



## Ngā Kaupapa o te Rohe me ngā Āwhinatanga

# Campus life and support

We know that life at uni is about balance, that's why there's always something to get involved with. Whether you're joining a club, society, or students association, attending campus events, getting together with the chaplaincy team or working out at the gym, there's never a dull moment!

### ADVOCACY

The advocacy service is free and confidential. Advocacy is provided by the students' association. They can advise and support you with academic concerns, complaints or issues that may affect your studies and may also assist with financial assistance and support in hardship situations.

### CAREER AND EMPLOYABILITY | ĀRAHI UMANGA

We can help you to look for jobs and build the skills, experience and evidence you'll need for your career.

See <https://myhub.massey.ac.nz/s/careers>

Email: [careersupport@massey.ac.nz](mailto:careersupport@massey.ac.nz)

### SPIRITUAL WELLBEING | TAHA WAIRUA

We have a wide range of faith-based and spiritual groups that accommodate our varied belief systems and a number of chaplains for you to connect with if you wish to talk through any concerns or personal matters.

### ACADEMIC ADVICE

Academic Advisers can help you plan your study. They provide information, advice and guidance to our students to ensure that you choose the right courses and stay on track with your study. Make an appointment with one of our Academic Advisers at [myhub.massey.ac.nz/](https://myhub.massey.ac.nz/) or email questions to [contact@massey.ac.nz](mailto:contact@massey.ac.nz).

### DISABILITY SUPPORT

We have a disability and inclusion advisor who can provide practical, goal-orientated support to students focused on breaking down the barriers to your participation and success. A range of services are available including specialised equipment and alternative formats.

More information can be found here [massey.ac.nz/disability](https://massey.ac.nz/disability)

### INTERNATIONAL STUDENT SUPPORT | TAUTOKO TAUIRA MANENE

The International Student Support Office (ISSO) on each campus provides comprehensive advice and welfare services to all international students,

and is also a resource centre for students and their families.

If you experience any problems while living and studying in New Zealand, come and see the International Student Support staff or Pastoral Care Advisor. We can help you overcome the difficulties so that you can be actively engaged and get right back on track.

### CENTRE FOR LEARNER SUCCESS

We are passionate about working with you to support your academic success. That is why there are services to help you reach your academic goals. Learning support can help with skills such as writing development for reports and essays, referencing and working with sources, exam preparation and study techniques. Students are welcome to book an appointment for individualised support, submit a draft to the pre-reading service for feedback, make use of the online and print resources and attend the free workshops (often online) held throughout the year. More information can be found at [massey.ac.nz/academic-support](https://massey.ac.nz/academic-support)

### MĀORI STUDENT SUPPORT

Ko te take hirahira e pāhehere nei i a tātou katoa, o ngā wānanga katoa, ko te mātauranga. Tēnei mea te mātauranga e kore e oti, e kore e mimiti, nā, ko ngā hua nui ki te hunga o tātou ka ū ki te kōhi, ka ū ki te ako, ka ū ki te whai i te mātauranga. Ko tā mātou, ngā kaiāpāi, te tautoko, te manaaki, te tauawhi i tēnei haerenga.

We have more than 3000 Māori students studying at Massey, on campus or by distance. There are many services available for Māori students including

- > Senior Māori advisors
- > Māori Student Support
- > College specific Kaitautoko Māori
- > Māori Student Associations
- > Marae on Manawatū and Wellington Campuses.

### PACIFIC STUDENT SUPPORT

The Pacific Student Success team helps Pacific students make informed decisions on their study journey. Students can access Pacific advisors who will help them transition at the start of their studies and continue to provide guidance over the study years to understand the academic conventions involved at tertiary level.

For more information go to <https://www.massey.ac.nz/student-life/pacific-massey/support-for-pacific-students-at-massey/>





## SPORT, RECREATION, CLUBS AND SOCIETIES

The Recreation Centres offer a wide range of recreation and fitness programmes for you to get involved in and also run our clubs and societies. Joining a club and/or a society is a must when coming to university, we have a diverse range of interests such as; drama, rugby, netball, fire poi, chess, martial arts, Amnesty and lots more. If there isn't a club or society that suits you already in existence, then we'll persuade you to start a new one!

## STUDY SUPPORT

We have a range of online tools available to help you plan your studies and to provide you with support [massey.ac.nz/studysupport](https://massey.ac.nz/studysupport)

## STUDENT ASSOCIATION

The Students' Association aims to make sure that university students enjoy the best university experience possible. They provide leadership to the student body and are also student advocates to the University and wider community. Services provided include:

- > Events
- > Broadcasts and publications designed and delivered by, and aimed at, university students
- > Representation and advocacy at all levels
- > Information about the huge range of clubs and societies: – sports, cultural, leisure, religious
- > Advice and support
- > Student leadership

## WELCOME AND ORIENTATION PROGRAMMES

Each campus offers a welcome and orientation programme for new students. These programmes have been designed to help students transition into uni life, and are an opportunity for students to meet new people, obtain useful information about the services available to you, and ask our staff questions.



# How to contact Massey

## MASSEY.AC.NZ

Our website is full of useful information covering everything you need to know – from what each campus has to offer, their departments and qualifications, scholarships, events, accommodation and plenty more.

## CALL OUR CONTACT CENTRE

If you'd rather speak to a real person, feel free to give our friendly contact centre staff a call on **+64 6 350 5701**.

Dedicated international, Māori and Pacific student advisers are also available.

## QUALIFICATION GUIDES

We produce a range of supplementary guide publications with qualifications grouped around particular interest areas. They provide details of entry requirements, majors, course structures and potential career outcomes covering all our qualifications.

To obtain copies of these guides, see [massey.ac.nz/yourguideto](https://massey.ac.nz/yourguideto)  
Email: [contact@massey.ac.nz](mailto:contact@massey.ac.nz)

## EVENTS

### CAMPUS OPEN DAYS

See [opendays.massey.ac.nz/explore/](https://opendays.massey.ac.nz/explore/)  
We also have stands at various career and tertiary education expos held all over New Zealand (and beyond). If you want to know where you'll see us next:

Email: [contact@massey.ac.nz](mailto:contact@massey.ac.nz)  
Visit: [massey.ac.nz/events](https://massey.ac.nz/events)

### SCHOOL OF AVIATION OPEN DAY

Saturday 9 September 2023  
Massey University Aviation Centre  
47 Airport Drive, Palmerston North  
To register please contact [aviation@massey.ac.nz](mailto:aviation@massey.ac.nz)  
or call **0021 MASSEY**

## INTERNATIONAL STUDENTS

The International Recruitment team is the first point of contact for prospective students. If you are considering studying at Massey we welcome your enquiry, and look forward to helping you join us. For more information:

Phone: **+64 6 350 5701**  
Email: [international@massey.ac.nz](mailto:international@massey.ac.nz)  
Web: [massey.ac.nz/international](https://massey.ac.nz/international)

## SOCIAL MEDIA



**FACEBOOK**  
[Facebook.com/masseystudyabroad](https://Facebook.com/masseystudyabroad)



**TWITTER**  
[@MasseyUni](https://twitter.com/MasseyUni)



**INSTAGRAM**  
[@MasseyUni](https://www.instagram.com/MasseyUni)



**YOUTUBE**  
[youtube.com/masseyuniversity](https://youtube.com/masseyuniversity)



**WECHAT**  
**MasseyUniversityNZ**