

NUTRITION AND DIETETIC CLINIC CONTRACT OF CARE

This is a mutual agreement between you and the Nutrition and Dietetic Clinic. It aims to formalise your commitment to treatment and our commitment to you.

CLIENT AGREEMENT

I understand that the consultations are confidential.

I understand that dietetic treatment may involve:

- Sharing information about my health history;
- Contact with my GP or consultant;
- Having anthropometrics taken (weight, height and waist circumference);
- Attempting assigned tasks and activities to the best of my ability;
- Having MSc Dietetic students participate in or conduct the consultation process under the direct supervision of highly qualified and experienced Registered Dietitians (note that every effort is made to have the same dietitian and student for all appointments however there may be times that this is not possible).

In some cases where complex or very specialised care is required, we may complete a comprehensive nutrition assessment but need to refer on for appropriate intervention where the condition falls outside of the scope of a student-led clinic.

THE NDC PROMISE

- We will advise and encourage you on dietary and lifestyle changes to help you achieve your goals.
- We will provide dietary support on time as indicated in your treatment package and will inform you in advance if this is not possible.

APPOINTMENT LATENESS, NO SHOW & CANCELLATION POLICY

Your time is valuable and so is ours. If you are late for your appointment you will lose that time. If you do not show you will be charged in full. If you need to cancel your appointment there will be no fee, provided you do so at least 24 hours in advance. If you cancel within 24 hours of your appointment you will be charged in full for your appointment.

Please note that all treatment packages must be used within three months from the date of payment. After three months any outstanding consultations will be lost.

PAYMENT POLICY

Payment is accepted after the consultation via credit/debit card online at the NDC secure website.

We do not refund sessions.

I have read, understood and give my consent to the above information:

Signature:

Date:

Print Name: