

STUDENT ENGAGEMENT FORUM ON STUDENT SERVICES LEVY WELLINGTON CAMPUS - STUDENT FEEDBACK 18 MAY 2016

IDEAS AND SUGGESTIONS RAISED

HEALTH AND COUNSELLING

- 1 Are there enough counsellors? Understand there is now a long waiting time. Also whether there could be younger counsellors as maybe some issues don't need such senior counsellors?**

A Wait time can be up to two – three weeks at busy times of the year. The Health Centre has increased their number of appointment times over these peak periods to try and minimise the impact to students. Student Health and Counselling are working on exploring other ways to gain efficiency. Students were reminded the Health Centre does keep space for emergency appointments.

- 2 Has Massey considered having the Health Centre open later to help students to access – or at the weekends? Also giving free vaccinations to students?**

A The Health Centre would be keen to know more about this and would suggest that the Student Experience Survey would be a good place to give feedback on that. Free vaccinations would be great but would likely mean funding for other parts of the service would reduce so we are interested in understanding what parts of the service provided are the priority for students.

- 3 Is it possible to team up with the After Hours doctors and get subsidised rates for students there?**

A Student Health and Counselling are currently partnered with a local afterhours medical centre for the provision of a medical care after our opening hours. This means if you are enrolled with Massey as your PHO you can visit the Wellington Accident and Urgent Medical Centre, when we are not open, and you receive a substantial discount on your visit (\$27 rather than \$105).

PASTORAL CARE

- 4 Are you aware there have been homeless people living on the campus?**

A We understand there is a problem with homeless people at the Memorial Park near campus. We have been working with the Wellington City Council and the Ministry of Culture and Heritage on the matter. The trees that provide shelter in the area are being cut down and additional security patrols are being undertaken by the park. Please report any sightings of people living on or around campus to campus security.

GENERAL

- 5 What percentage of the levy did Wellington get?**

A Approximately 24% of the levy spend for 2016 was in Wellington

OTHER FEEDBACK (NOT STUDENT SERVICES LEVY)

FACILITIES

- 6 How are budgets for facilities and buildings done? Is there was opportunity for funding for air conditioning for block 11?**

A There are 1,3, 5 and 15 year plans for facilities and buildings as well as a maintenance programme for the campus. Any maintenance problems should be emailed to Facilities Management and class advocates can also be used to provide group feedback on spaces or facilities.

- 7 Can there be more microwaves around campus as this was an opportunity for students to be able to eat cheaper food?**

A There are a number of microwaves on campus for student use; Student Services staff will promote their locations more widely.

- 8 Had thought been given to developing Unisex toilets on campus?**

A We have definitely thought this one through and will be discussing this with our students association.

9 Would it be possible to look at getting more lighting around Block 10?

A The area discussed is actually the property of the Ministry of Culture and Heritage and makes up part of the War Memorial and the surrounding memorial park (Pukeahu). Discussions are underway with the Ministry of Culture and Heritage about improving the lighting they have in place.