

STUDENT ENGAGEMENT FORUM ON STUDENT SERVICES LEVY WELLINGTON CAMPUS - STUDENT FEEDBACK 28 SEPTEMBER 2016

IDEAS AND SUGGESTIONS RAISED

ADVOCACY

- 1 At times there are delays getting a meeting with the advocate and extra advice would be helpful. Is this possible?**
A Suggest to Massey at Wellington Students' Association (MAWSA) to monitor 'wait' times to understand this more.
- 2 The financial aid and hardship grants are not very well known services. Can there be an increase the \$ available especially for nurses?**
A It was noted that in previous years funds had not been fully accessed but acknowledged this year they had. We will look into this request.

CLUBS, CULTURAL GROUPS, SOCIETIES, SPORT & RECREATION

- 3 Is it possible to keep developing more events on campus to build a sense of community not just in Co-Lab/Pyramid but also in block 10 ie different geographic areas?**
A This is noted and should also be raised with MAWSA.
- 4 Could more funds could be moved from events and spent on Clubs?**
A Most 'events' money under pastoral care is actually now provided to MAWSA and not Student Life Services. This had been done to ensure that students were shaping and planning the events they wanted held on campus.

HEALTH AND COUNSELLING

- 5 How can we be preventing the need, promoting healthy habits, making stress not the 'norm' mind set for uni?**
A The Health and Counselling Centre is looking at how being a student-focused practice could mean things be done differently. Recently introduced Manage My Health. Also looking at a Canadian university initiatives that has worked with how to provide support to your friends showing signs of stress/in need of mental health support.
- 6 Can the wellbeing workshops run at orientation be run at other times for those who can't get to orientation as they are useful?**
A We will look into that.

OTHER FEEDBACK (NOT STUDENT SERVICES LEVY)

FACILITIES

- 7 Can the Library hours to be open to allow evening study for nursing assignments throughout February?**
A This will be followed up with the Campus Librarian.
- 8 Can the nurses' common room in Block 7 to be upgraded to have a computer, microwave and small kitchen?**
A This will be looked into.

GENERAL

- 9 Can the timing of food trucks on Campus be for hand-in weeks for all courses (not just CoCA hand-ins)?**
A That request should be directed at MAWSA.

10 Can Study Link be invited to have representatives on Campus at certain key times of the year?

A Student Central staff are trained to respond to most queries. In certain situations (paper changes) need direct contact with StudyLink and not through Student Central. Also do recognise first year and continuing students' needs are different. Will look into whether workshops on campus can be developed.