

## STUDENT ENGAGEMENT

# HOW IS THE COMPULSORY STUDENT SERVICES LEVY ALLOCATED FOR 2020?

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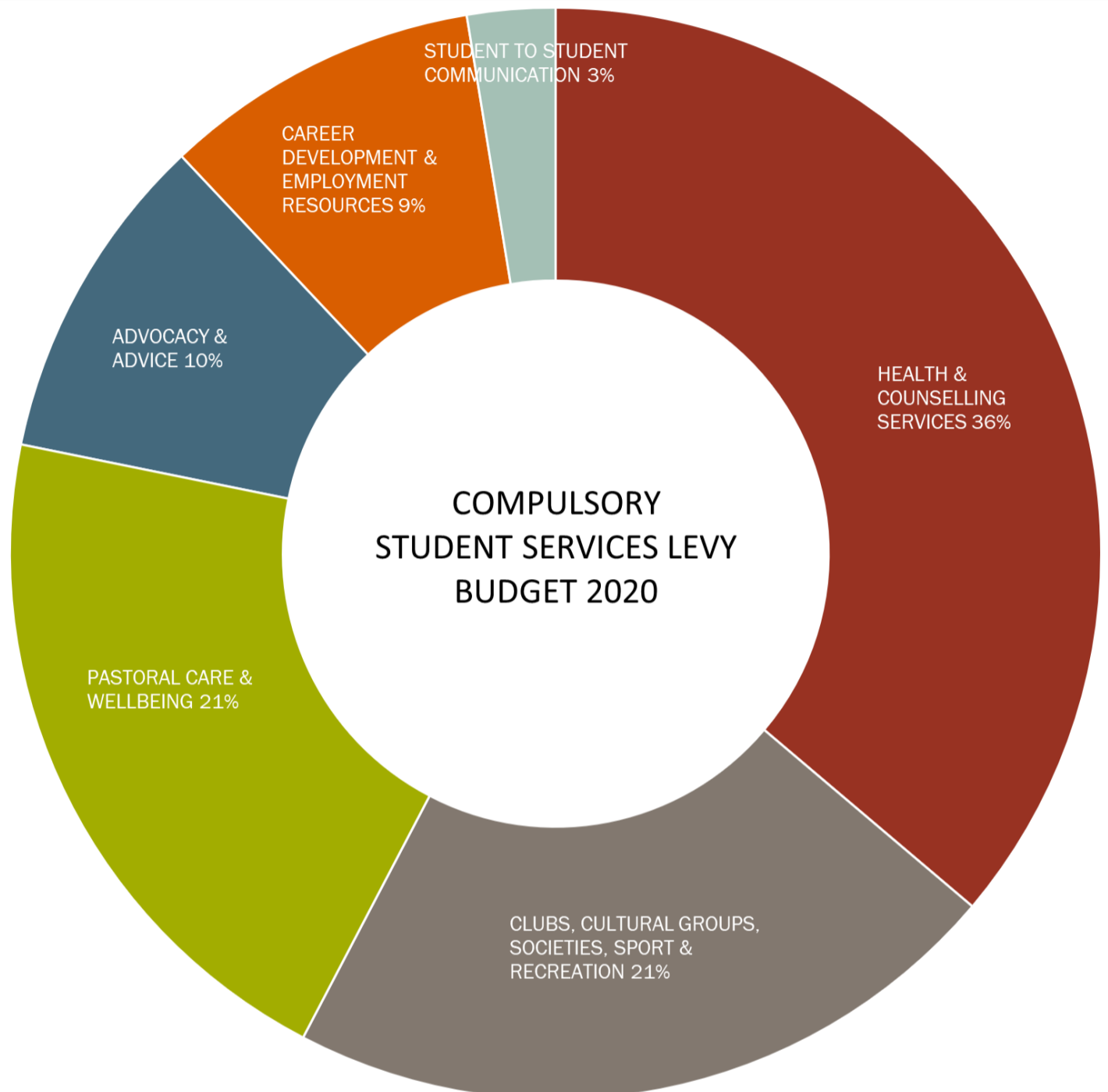
All universities in New Zealand charge compulsory Student Services fees. This levy gives students access to support services that contribute to a positive student experience. At Massey University these fees are called Student Services Levies (SSL). This Levy is paid by each enrolled student.

### HOW CAN FEES COLLECTED AS LEVIES BE SPENT?

The New Zealand Government through the Minister of Tertiary Education, Skills and Employment established governance through a Ministerial Direction to tertiary institutions on how the SSL can be collected and spent. Any revenue received from the Student Services Levy can only be spent on the following categories of service: Advocacy and legal advice, Careers information, advice and guidance, Counselling and pastoral care, Employment information, Financial support and advice, Health services, Student to student communications (media), Childcare services, Clubs and societies, Sports, recreation and cultural activities.

### SHARE YOUR VIEW

Vote on the roving interactive feedback boards by sticking dots on which student services you feel are of most value to supporting your success.



AUCKLAND CAMPUS		ROVING BOARD LOCATION
MON 10 AUG	10.30AM - 1.30PM	LIBRARY
MON 10 AUG	3.30PM - 6.30PM	RECREATION CENTRE
TUE 11 AUG	10.30AM - 1.30PM	LIBRARY
TUE 11 AUG	6PM - 9PM	TE RITO (STUDENT ACCOM)
WED 12 AUG	10.30AM - 1.30PM	STUDENT CENTRAL PLAZA
WED 12 AUG	6PM - 9PM	TE RITO (STUDENT ACCOM)
THU 13 AUG	10.30AM - 1.30PM	LIBRARY
FRI 14 AUG	1PM - 4PM	QUAD A FOYER

MANAWATŪ CAMPUS		ROVING BOARD LOCATION
MON 10 AUG	11AM - 1PM	LIBRARY LEVEL 1 ENTRANCE
TUE 11 AUG	11AM - 1PM	THE CENTRE
WED 12 AUG	11AM - 1PM	LIBRARY LEVEL 1 ENTRANCE
THU 13 AUG	11AM - 1PM	THE CENTRE
FRI 14 AUG	11AM - 1PM	LIBRARY LEVEL 1 ENTRANCE

WELLINGTON CAMPUS		ROVING BOARD LOCATION
MON 10 AUG	11AM - 1PM	BLOCK 11
TUE 11 AUG	11AM - 1PM	PYRAMID
WED 12 AUG	11AM - 1PM	CAMPUS CO-LAB
THU 13 AUG	11AM - 1PM	BLOCK 12
FRI 14 AUG	11AM - 1PM	BETWEEN LIBRARY AND TUSSOCK

**DISTANCE STUDENTS AND THOSE OFF CAMPUS**

STUDENTS WILL RECEIVE AN EMAIL ASKING FOR THE SAME FEEDBACK AS ON THE ROVING BOARDS

## STUDENT ENGAGEMENT

# HOW IS THE COMPULSORY STUDENT SERVICES LEVY SPENT?

Each year the University and student associations meet to discuss the priorities regarding access to particular student services. The feedback gathered from student associations and the annual student experience survey are also taken into consideration. A summary of services provided to students as per the approved ministerial direction categories follow. The Student Services Levy budget allocations for 2020 are:

### 1 ADVOCACY AND ADVICE

Budgeted for 2020 \$898,440 (10%) nationally

These services are contracted to be delivered by student associations, please refer below.

### 2 CAREER DEVELOPMENT AND EMPLOYMENT ADVICE AND RESOURCES

Budgeted for 2020 \$866,890 (9%) nationally

These funds are used to provide a service which strives to enhance the employability of our students and recent graduates by enabling them to make informed and independent career decisions and to facilitate their transitions from study to work. Students have access to career advice, assistance in seeking employment and in applying for jobs, as well as access to Massey Career Centre on MyHub. The service also offers a wide range of employer-led seminars and career expos and lots of other information relating to career-related issues. A student development programme has been established to help students build skills through opportunities like the Strengths@Massey programme, leadership and volunteering. This category also includes Student Job Search which is contracted through the student associations.

### 3 HEALTH AND COUNSELLING SERVICES

Budgeted for 2020 \$3,328,843 (36%) nationally

There is a Health and Counselling Centre on each of Massey's three campuses. These centres are staffed with qualified nurses, doctors and counsellors who provide students with access to a comprehensive range of professional and confidential primary health care services, at minimal cost to students. These centres receive subsidies from their respective District Health Boards and other sundry income which minimises the overall cost to students for counselling, medical advice, rehabilitation services etc, and reduces the amount of SSL funding required to support these centres. The centre staff are committed to keeping our students active, healthy and well to achieve their goals while studying at Massey.

### 4 PASTORAL CARE AND WELLBEING

Budgeted for 2020 \$1,890,381 (21%) nationally

Several services are provided under this category. These include:

- Orientation and campus activities - funds are allocated to support campus life and student engagement coordinators who are responsible for delivering a vibrant and welcoming orientation programme to all students. Funds are also used to maintain an events and activities calendar in consultation with the student associations.
- Wellbeing promotion - programmes such as Wellness Wednesdays, sexual health promotion, stop smoking support and stress management are run for students to engage in.
- Students living away from home - services are provided to transition students who move to attend University and live either on or off campus. Workshops are also offered to ensure they have a range of activities to engage in, encouraging a great living experience while at Massey.
- International student support - these funds are used to provide international students with an adequate level of pastoral support which includes orientation, events and activities, going home workshops, exam preparation, etc.
- Chaplaincy services - many of our chaplains on campus are volunteers. The levy provides a portion towards co-ordinating spiritual support.
- Massey Guides / leadership programmes - approximately 250 students are appointed across the three campuses to assist new students transition into University life. Funds are used to provide t-shirts, training, food, resources, and reward and recognition. Their primary goal is to help other students adapt to University life as quickly as possible. Participation in the Massey Guide programme also provides the guides with leadership opportunities.

### 5 CLUBS, CULTURAL GROUPS, SOCIETIES, SPORT AND RECREATION

Budgeted for 2020 \$1,975,248 (21%) nationally

The Recreation Centres are an important part of student life. These are places where students enjoy recreational activities such as basketball, and co-ordination and running of sports leagues including establishing links to other community activities for students. They are great places to foster and participate in campus life and to make lifelong friends. The SSL also provides grants to clubs, societies, and cultural groups. As long as requests meet criteria, which are agreed each year with the students' associations, groups can apply for grants, which are funded by the SSL. The purpose of these grants is to ensure that groups are highly active and vibrant. Also funded through the SSL, administrative services are contracted to be delivered by student associations who play a key role in supporting the ongoing development and maintenance of clubs, societies and cultural groups across the University.

### 6 STUDENT TO STUDENT COMMUNICATION (MEDIA)

Budgeted for 2020 \$240,201 (3%) nationally

Student associations are contracted under this category. Please refer below for more information.

### 7 STUDENT ASSOCIATIONS

Student associations are contracted, or provided grants, to deliver high quality services to students to assist the University meet its requirements as set out in the Education Act and in the relevant Ministerial Direction. These contracts and grants require the student associations to report regularly to the University on the services they are providing to students. The associations are fully accountable to students through the University for the SSL funds they spend delivering on Contract for Services objectives and milestones, or regular grant reports, therefore these reports provide useful information regarding outcomes to date. The services, funded by the SSL but delivered by the student associations are:

- Advocacy and advice - advocating on behalf of individual students and groups of students and providing independent support to resolve problems. This includes advocacy and advice relating to tenancy matters, for example. Some associations also manage a class advocacy system working to address course delivery issues on behalf of the class.
- Financial advice and hardship fund - the associations may run budgeting workshops and provide individual budget advice. Financial support is available to assist students with issues and emergencies that affect wellbeing, and the associations manage applications for hardship assistance, arranging for grants to be made.
- Clubs and societies - supporting student clubs and societies, which includes providing administrative support and facilities for clubs and societies.
- Employment information - providing information about employment opportunities for students while they are studying, including Student Job Search.
- Sports recreation and cultural activities - providing administration and other support to clubs, societies and cultural group activities which includes building campus life, in conjunction with University staff.
- Student media - production of online and hard copy media such as the student magazine, Massive, and other student to student communications/media such as radio, facebook groups, promotion posters etc.