

# THE COMPULSORY STUDENT SERVICES LEVY

## STUDENT VIEWS ON WHICH LEVY SERVICES ARE OF MOST VALUE TO SUPPORTING SUCCESS

### HOW IS THE STUDENT SERVICES LEVY ALLOCATED?

The Education Amendment Act (2011) tells us that the money can only be spent on specific categories. At Massey the Student Services Levy (SSL) categories for 2020 are:

#### ADVOCACY AND ADVICE – 10%

- Class advocates working to address course delivery issues on behalf of the class
- Resolving individual student problems by providing independent support
- Financial advice including budgeting and welfare and hardship grants available
- Student association governance and executive committees.

#### STUDENT TO STUDENT COMMUNICATION – 3%

- Producing online and hard copy media, including your student magazine Massive and printed promotion posters
- Online communication portals, student association websites, facebook and Instagram
- Student TV and radio including Radio Control 99.4FM and media production.

#### CAREER DEVELOPMENT AND EMPLOYMENT ADVICE – 9%

- Providing a platform for part-time work opportunities through Student Job Search
- Online job portal Massey Career Centre for internships and new graduate vacancies
- Employer and alumni events and career expos
- Career development guidance, workshops, seminars and programmes
- Development programmes enhancing your personal growth, for example, finding your personal strengths through Strengths@Massey, leadership skills or volunteering.

#### CLUBS, CULTURAL GROUPS, SOCIETIES, SPORT AND RECREATION – 21%

- Student clubs, cultural groups and societies, including activity grants for academic, cultural, social and sports clubs
- Academy of sport supporting elite level student athletes
- Sport and recreation on each campus, including Recreation Centres, gym, social sports leagues and support for the running of sports clubs.

#### HEALTH AND COUNSELLING SERVICES – 36%

- Confidential health clinic of medical professionals including doctors, nurses and staff focused on student care and wellbeing
- Trained and registered counsellors to help you find ways to work through and understand personal, social or psychological problems on a professional basis. If you are living in New Zealand this service is available on campus or online.

#### PASTORAL CARE AND WELLBEING – 21%

- Campus events and activities including orientation
- Massey Guides leadership programme involving students supporting students through peer mentoring
- Support for international students including pastoral care, wellbeing and visa support
- Students living away from home programmes supporting the transition of students moving to campus
- Spiritual support, chaplaincy service and spiritual prayer spaces
- Wellbeing promotions such as "Stay well, stay safe, stay connected", developing resilience, stress management.

All of these services are run by friendly people who will provide you with information and guidance – use them when you need to.

### WHAT IS THE COMPULSORY STUDENT SERVICES LEVY?

All universities in New Zealand charge a compulsory student services fee, or levy, as directed by the New Zealand Government. This gives you access to services that contribute to student life by supporting your study journey and enhancing your academic experience.

### HOW CAN YOU ENSURE YOUR VOICE IS HEARD?

There are a number of opportunities for you to have your say. Each year the university and student associations meet to discuss priorities around access to particular student services. Feedback gathered from student associations and the annual student experience survey is also taken into consideration.

- Online – all students were emailed a link to an online questionnaire in August 2020 asking for your opinion on how you would like to see the compulsory Student Services Levy allocated to the services listed in 2021, and which student services are of most value to supporting your success.
- On campus – students on each campus were encouraged to share views during August and September 2020 through roving interactive feedback boards. Voting was by placing up to 10 sticky dots on the areas you feel are of most value to supporting your success.
- Your student associations – you are encouraged to put forward comments to your relevant student association.
- Through the Executive Director, Student Experience [studentservices.directorate@massey.ac.nz](mailto:studentservices.directorate@massey.ac.nz)

More than 3,000 students shared their views. Feedback will inform dialogue to better understand views and the overall student experience.

